



James City Service Authority  
119 Tewning Road  
Williamsburg, VA 23188-2639

CURRENT RESIDENT

WILLIAMSBURG 23188

April 1, 2021

Re: James City Service Authority (JCSA) - Water main replacement project update

Dear Resident,

I am writing to provide an update on the utility improvement project that will be completed in your neighborhood. To summarize, as part of JCSA's renewal and replacement program, JCSA will be replacing approximately 22,000 feet of existing water mains. The project will also include the replacement and addition of fire hydrants and the replacement of JCSA owned water service lines. The project is being completed to replace aging infrastructure, provide increased service reliability and improve flow available for fire protection purposes in this area. The new water mains will be installed within the existing right-of-ways and easements.

As indicated in the previous correspondence, JCSA was intending to conduct a public information meetings to discuss the project details. Unfortunately, because of the current situation surrounding COVID-19, we feel it is in the best interest to cancel any public meetings; however, we did want to provide an update on the status of the project.

The contract for construction of the project has been awarded to Henry S. Branscome, LLC (HSB). HSB has completed many projects in the County and we are confident that they have the experience and resources to successfully complete this project. We expect construction crews to begin mobilizing into the area within the next 2 weeks. Work will begin in the Canterbury Hills subdivision along Ferncliff Drive and progress southwest towards the White Oaks subdivision. Normal work hours will be Monday through Friday from 7:30 am to 5 pm, with limited work at night and on weekends. The enclosed exhibit outlines the project limits and phases of construction, along with a proposed schedule for each phase.

Although JCSA and HSB will do our best to minimize the disruption during construction, due to the extent and nature of the work you may experience the following impacts:

- Complete road closures with detours;
- Single lane closure/single lane traffic;
- Construction equipment traffic, noise and dust;
- Temporary water service disruptions;
- Temporary road restoration prior to final paving;

- Driveway access may be temporary restricted, however, provision will be made to ensure reasonable access;
- Work will be completed in phases to minimize disruption;
- During the course of construction, provisions will be made to maintain:
  - Emergency Services/Public service vehicles
  - US Mail and other deliveries
  - Local traffic
  - Garbage/Recyclables
  - School bus routes

As construction progresses, additional notice will be provided when any work is scheduled that will directly affect access to the property or utility service to a residence. Upon completion of each phase, all impacted areas, including roads and driveways will be restored to original condition.

JCSA has created a project update page on its website, which can be found at <https://www.jamescitycountyva.gov/3671/Water-Main-Replacement>. We encourage residents to check this page regularly for updates to the schedule including when you might expect impacts near your residence. If you have questions, please contact the following:

Michael Youshock, Chief Engineer - JCSA - 757-259-5451  
[michael.youshock@jamescitycountyva.gov](mailto:michael.youshock@jamescitycountyva.gov)

Joey McKeoun, Construction Inspector - JCSA - 757-592-7661  
[Joey.mckeoun@jamescitycountyva.gov](mailto:Joey.mckeoun@jamescitycountyva.gov)

Matthew Puckett, Project Manager - HSB - 757-221-7221  
[mpuckett@hsblc.com](mailto:mpuckett@hsblc.com)

After Hour Emergencies - JCC Dispatch - 757-566-0122

Sincerely,



M. Douglas Powell  
General Manager

