



REC Connect School Year 2020 Frequently Asked Questions

The following guidelines and procedures are based on CDC, Virginia Department of Health (VDH), Virginia Governor and the Department of Social Service Licensure guidance.

1. What programs will be offered this school year?

We are happy to provide the REC Connect full day consolidated programs Sept. 8, 2020 – Nov. 6, 2020/ upon reopening of schools.

- Full day consolidated sites will operate Monday-Friday, 7 a.m.-6 p.m. All programs will be closed on Nov. 3 for Election Day.
- REC Connect consolidated sites are Laurel Lane, Matoaka and Norge.
- Due to low registration totals, the Middle School **Teens On Point (T.O.P)** will not be operating at this time.
- Registration is accepted on a first-come, first-served and space availability basis: Based on COVID-19 impacts, there will be a limited number of sites and reduced capacity of participants per site. Weekly registration may be limited.

2. What are the safety measures to minimize risk and exposure to COVID-19 during the school year?

Some parts of our program may look and feel a little different due to new social distancing and safety practices to minimize risk and exposure to COVID-19. **Safety and FUN still remain our priorities!**

- Our safety measures include increased hand washing, cleaning and sanitizing practices, 6 ft. social distancing, health screenings before entering the program, wearing face coverings/masks, site-based/local fieldtrips, participants being placed into small cohorts/groups, increased outside time when weather permits and increased pre-packaged snacks.
- Staff will follow the same safety measures as participants.

3. What guidelines are being used to make modifications?

REC Connect programs are licensed through the Virginia Department of Social Services.

- We will continue to follow current and additional licensing standards during the COVID-19 period. Licensing standards must be met for us to maintain licensure.
- We also follow the Virginia Governor's guidelines/phases and recommendations from the Centers for Disease Control and Prevention (CDC).

4. What are the step-by-step processes for cleaning and sanitizing?

All programs will increase cleaning and sanitizing procedures.

- Each day, staff will be provided EPA approved cleaning and sanitizing solutions from custodial staff.
- If cleaning solutions are unavailable, staff will prepare soap and water and bleach and water solutions in individual spray bottles.
- **Process:** The cleaning/soap and water solution is applied and wiped off surfaces to clean/remove germs and dirt. The sanitizing/bleach and water solution will be applied to surface and allowed to air dry for two minutes before wiped off to sanitize/chemically kill germs.
- Staff will clean and sanitize high touch point areas/items at the beginning, end and several times during each day. Tables, chairs, toys and sports equipment will be cleansed and sanitized before and after use.

5. Does my child have to wear a mask all day?

Participants will need to wear face coverings/masks throughout the day. (**Executive Order 63**)

- We have several **exceptions**: when outdoors and proper social distancing can be maintained, during specific activities where wearing a mask prohibits the ability to do the activity (e.g. swimming, eating meals/snacks, exercising) and for anyone who has trouble breathing, is unconscious or if there is a medical reason for non-use of the face covering.



6. What is the new sign-in and check-out procedure?

Participant sign-in and check-out will take place **outside** of the program entrance.

- A staff member will be present at the front entrance from 7-9 a.m. and 4-6 p.m. to conduct temperature and health checks.
 - **Please drop off by 8:30 A.M. to allow time for your child to get prepared for the day and login for virtual learning.**
- If a staff member is not present at the door, please call the site phone number, which will be posted and a staff member will come out to meet you. **Parents/guardians must remain until health screening is complete before leaving.** Please have your ID in hand at check-out. Staff will radio participants outside when parent/guardian arrives.
- **Please allow extra time for drop-off and pick-up.** Program hours will remain 7 a.m.-6 p.m.

7. What is the health screening process?

Temperature and health checks will be performed daily before participants can enter our program.

- Staff performing health screening have completed the Daily Health Observation Training.
- Participants with fever of 100.4° F or higher, cough, shortness of breath, have a household member who is known to have COVID-19 or received fever reducing medication before arriving **may not enter** the program.

8. What is the Isolation Procedure if my child becomes sick?

- Each site has designated an isolation area for participants who become ill or have a fever. The isolation area may be a separate classroom, office space or alternative building space.
- A parent/guardian will be called to pick up their child and a staff member will remain in this isolation area until they arrive. **See question 9 for when your child can return to camp.**
- If COVID-19 or any other reportable communicable disease is confirmed, all families and the Virginia Department of Health (VDH) will notified; participants in the same group/cohort of the sick participant may be excluded from the program for the separation period recommended by the VDH and Centers for Disease Control (CDC); all other participants will be moved to an alternative building space or site location to ensure proper cleaning/sanitization of the area.

9. When can participant/staff return if he/she has a fever of 100.4° F or higher and/or respiratory symptoms?

If a participant/staff has a fever of 100.4° F or higher, cough, shortness of breath, have a household member who is known to have COVID-19 or received fever reducing medication before arriving will be excluded from the program.

- Participant/staff can return when he/she has had no fever for at least 3 days without fever reducing medication, AND any respiratory symptoms have improved for at least 3 days, AND at least 10 days have passed since symptoms began.
- **Exception:** Participant/staff may be able to return earlier if a doctor confirms the cause of fever/symptoms is not COVID-19 and provides a written release to return.

10. What happens if a participant or staff has tested negative for COVID-19?

- If a participant or staff has tested negative for COVID-19, they should keep monitoring symptoms, seek medical advice about staying home and get tested again if applicable.
- **Follow return guidance above in question 9.** (Any ill individuals must stay home for a minimum of 10 days and until at least 3 days after symptoms resolve)
- A doctor's note states individual is clear of COVID-19 symptoms to return.
- Additional cleaning and sanitization procedures will take place onsite.
- Information will remain confidential.

11. What happens if a participant or staff has a confirmed case of COVID-19?

If a participant or staff has a confirmed case of COVID-19, local health department will be contacted to identify the close contacts who will need to quarantine.

- Program participants and staff will receive notification email.



- Any program with a confirmed case of COVID-19 among their population will close at least temporarily for 14 days after last contact with individual with COVID-19.
- To limit exposure to additional programs, participants and staff will not be able to transfer into another program/site during quarantine period.
 - **Exception:** Participants or staff may transfer to another program/site if they have not attended program prior to closure.
- Closure of program could be extended if additional participants or staff have symptoms or receive positive test results during quarantine period.
- Additional cleaning and sanitization procedures will take place onsite.
- CDC recommends taking temperature twice a day and watch for COVID-19 symptoms during quarantine. Notify local health department if symptoms appear.
- A doctor's note states individual is clear of COVID-19 symptoms to return.
- Information will remain confidential.

12. Will weekly fees be reduced?

Weekly fees will remain the same.

- Consolidated program fees will remain the same as summer camp
 - Full time (four-five days) \$110 per week and Part time (three days or less) \$90 per week
- These fees help support the additional costs associated with the increased safety measures, smaller staff to participant ratios and additional staffing for health screening and cleaning/sanitization.
- We hope to continue onsite guest/activities throughout our consolidated programs.

13. Will my child be provided time for virtual learning?

Yes, participants will be allowed time to log onto their laptop for virtual learning.

- Staff will be available to help participants login and help with understanding questions; however, they will not be responsible for teaching materials and or making participants complete their work.

14. Will my child be allowed to bring a laptop to the program for virtual learning?

Yes, participants will be allowed to bring a laptop to the program.

- Laptops and equipment (cords and headphones) must be labelled with child's full name.
- Parks & Recreation is not responsible for any damaged, lost or stolen items.

15. Will the school year still be fun?

We are looking forward to a safe and FUN school year! Yes, we will be increasing our safety measures but we also have **planned fun special guests and onsite activities**. We are modifying outdoor and gym games so we still can play all of our favorite games. This school year will be nothing short of FUN!

16. How will updates be communicated?

Primary communication will take place through email. Please let your site supervisor know if you are not receiving emails.

- Parent information boards and reminders will also be available in the check-in area.

17. Could the program plans change?

All programs are **subject to change** based on the guidelines and Phases as determined by the Governor of Virginia, Virginia Department of Health (VDH) and Centers for Disease Control and Prevention (CDC). We will reevaluate our operational plans in accordance to WJCC Public School Return to Learn Forward plans.

18. Who do I contact if I have additional questions?

If you have questions, please contact your site supervisor via the site cell phone or during check-in or check-out times. You may also reach administrative staff at 757-259-5351.

- Don't forget information can be found on our [website](#). Visit our [Facebook page](#) for additional program and Parks & Recreation information.